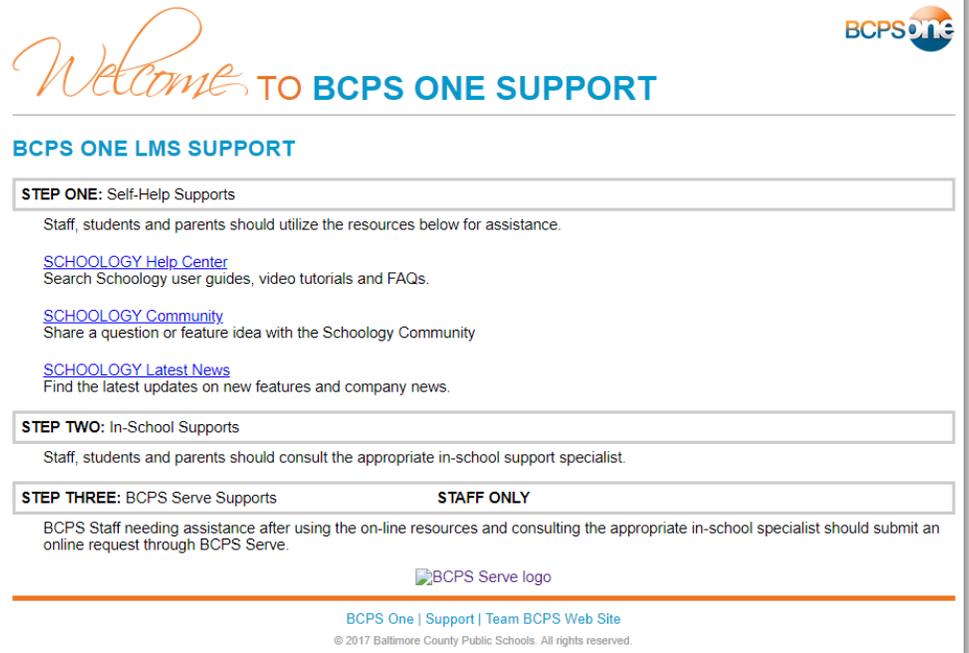




Learn More About Schoology

BCPS One LMS Support Page

To get additional support with Schoology click on the ? icon in the top right hand corner of Schoology. This icon will redirect you to the BCPS One Support page and provide you with the steps in the LMS Support Model.

Welcome TO BCPS ONE SUPPORT

BCPS ONE LMS SUPPORT

STEP ONE: Self-Help Supports
 Staff, students and parents should utilize the resources below for assistance.

- [SCHOOLGY Help Center](#)
Search Schoology user guides, video tutorials and FAQs.
- [SCHOOLGY Community](#)
Share a question or feature idea with the Schoology Community
- [SCHOOLGY Latest News](#)
Find the latest updates on new features and company news.

STEP TWO: In-School Supports
 Staff, students and parents should consult the appropriate in-school support specialist.

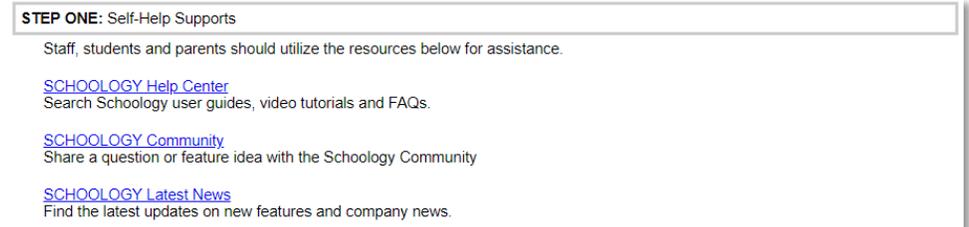
STEP THREE: BCPS Serve Supports **STAFF ONLY**
 BCPS Staff needing assistance after using the on-line resources and consulting the appropriate in-school specialist should submit an online request through BCPS Serve.



BCPS One | Support | Team BCPS Web Site
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Step One

For general Schoology questions and concerns, staff, students, and parents can utilize the Schoology resources linked on the support page.

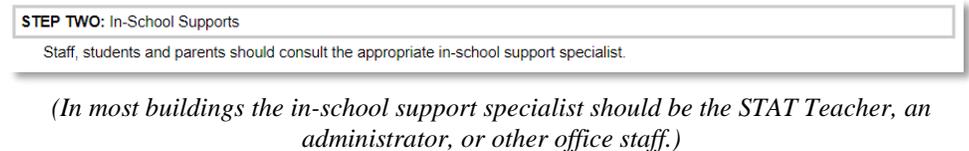


STEP ONE: Self-Help Supports
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Step Two

For an account or BCPS specific concern staff, students, and parents should contact the appropriate in-school support specialist.



STEP TWO: In-School Supports
 Staff, students and parents should consult the appropriate in-school support specialist.

(In most buildings the in-school support specialist should be the STAT Teacher, an administrator, or other office staff.)